Zappos Family of Companies | http://zappos.com

- Cameron Jackson (Computer Science, Arabic, 2015)
- Mobile Backend Development Intern
- Full-time, 40 hours per week
- Paid

What do you do as an intern at this organization?
I was a member of the Mobile API team, which supports the Mobile apps and other internal teams, as well as a few external users of the Zappos API.

How did you find your internship?
Family/friend referral

What do you enjoy most about your internship?
My team was fairly small, and when I arrived they were in the midst of a major overhaul. So, there was plenty to do and I was doing the same things as everyone else on my team, even though I was an intern. Also, Zappos is a ridiculously fun place to work—nerf gun/water balloon wars, free food, parades, and so forth.

What do you find challenging?
I had to learn a lot about the internal tools used to write, deploy, and test code. Learning, and even installing, those things took up about a week of the internship, and it was challenging to feel as though I was moving at such a slow pace.

What advice would you offer to someone who wants to make the most of an internship like yours?
Ask questions, especially at the beginning. Often, the first steps of getting your environment set up are not obvious or easy, and your team likely struggled with it as well and has the answers. Also, if you find yourself on an "intern project," try to also spend sometime working with full-time employees.

About the Organization
Zappos Family of Companies
Las Vegas, NV

In July of 2009, Zappos.com, Inc. announced its plans to join the Amazon.com, Inc. family. With both companies sharing such a strong passion for customer service, we were very excited to begin growing together. By 2010, Zappos had grown so much that there was need to restructure the company so that we could continue to offer customers the very best service possible. For us to have the flexibility to possibly sell anything and everything one day, we needed to make this change. On May 1, 2010, Zappos was restructured into ten separate companies under the Zappos Family umbrella. Regardless of our structure, our goal is to position Zappos as the online service leader. If we can get customers to associate the Zappos brand with the absolute best service, then we can expand into other product categories beyond shoes. And, we're doing just that.